

GOVERNANCE PILLAR

	Unit	2021	2020	2019
ANTI-BRIBERY AND CORRUPTION				
Anti-bribery Management System (ABMS) Number of assurances	Number	8	6	4
Monetary losses as a result of legal proceedings associated with bribery or corruption	Number	0	0	0
WHISTLEBLOWING				
Number of cases received	Number	14	4	6
Number of cases on-going	Number	2	0	0
Number of cases investigated	Number	14	4	6
Number of cases closed (as of 28 Feb 2022)	Number	12	4	6
COMPETITION PROTOCOLS AND OTHER CRITICAL LAW				
Legal actions for anti-competitive behaviour, anti-trust, monopoly practices and other critical law	Number	0	0	0
PERSONAL DATA AND INFORMATION				
Breaches of Customer Privacy	Number	0	0	0
PUBLIC POLICY POSITIONS/POLITICAL CONTRIBUTIONS				
Contribution to Political related Agenda	Number	0	0	0
THIRD PARTY COMPLIANCE DUE DILIGENCE				
Know Your Counterparty ("KYC") Questionnaires completed	Number	327	266	n/a
CYBERSECURITY				
Number of major cybersecurity incidents	Number	1 (no business impact)	0	0
HUMAN RIGHTS				
Number of major cybersecurity incidents	Number	2	1	1
Number of training sessions conducted	Number	8	8	8
Operations that have been subject to human rights impact assessments	Number	2	1	1
Employees trained of human rights	Number	1,461	1,780	1,018
Significant investments agreements and contracts that include human rights clauses (MISC Berhad only)	Number and %	40 (100%)	n/a	n/a

PERFORMANCE DATA

Training and Awareness Conducted in 2021

No		Total Number of Programmes	Total Number of Participants
1	Compliance and business ethics	21	4,997
2	Cybersecurity	4	183

Note: Compliance and business ethics related trainings and awareness sessions covering six (6) critical legal areas i.e. Ethics and Integrity, Sanctions, Export Control, Data Privacy, Competition, and Human Rights

Scope of ISO certification

Certification	Entity	Scope
ISO 37001:2016 Anti-Bribery Management System	MISC Berhad	Anti-Bribery Management System covering integrity and compliance processes, procurement, vendor management and business development for GAS Business Unit and Offshore Business Unit (OBU).
	Malaysia Marine and Heavy Engineering Sdn. Bhd. (MMHE)	Corporate support services of the business and service units for its activities in: <ul style="list-style-type: none"> Repair, construction, refurbishment and conversion of ships & marine vessels in the yard Fabrication, hook up, testing & commissioning and maintenance of onshore & offshore production system and its facilities Yard operation and business services of MHB in Pasir Gudang (West and East Yard) and MMHE EPIC ("MEMS") in Kemaman for: <ul style="list-style-type: none"> Repair, construction, refurbishment and conversion of ships & marine vessels in the yard Fabrication, hook up, testing & commissioning and maintenance of onshore & offshore production system and its facilities
	AET Tankers Pte. Ltd. (AET)	Asset acquisition, commercial management and management of operations of owned and in chartered vessels including provision of ship lightering and support services.
	MISC Maritime Services Sdn. Bhd. (MMS)	Provision of support services, Port & Terminal Management services & Maritime services, at all regional sites where MMS operates namely in East & West Coast, Peninsular Malaysia and East Malaysia.